

Beginning at 12:00 noon on February 2, 2016, dial 1-844-4-Call-24 (1-844-422-5524) to access Call 24 and follow these steps: (1) enter your account number followed by #, (2) enter your temporary PIN (last four digits of primary account holder SSN followed by #. Once your information has been verified, listen to the prompts and make an appropriate selection. Review the chart below to locate available options on the Call 24 system.

PRESS 1 for Account Inquiries - Listed Under This Option:

1. Account Balances
 1. All Accounts
 2. Specific Accounts
2. Cleared Check Info - Enter Account Suffix, then #
 1. Last 10 Checks
 2. Specific Check
3. Recent Transactions - Enter Account Suffix, then #
 1. Last 5 Deposits
 2. Last 5 Withdrawals
 3. Last 5 ATM/Debit Transactions
 4. Last 5 Transactions
4. Paid Interest/Dividend Info
 1. Total Prev Year IRS Reportable
 2. Div/Int Paid – All Accounts
 3. Div/Int Paid – Specific Account
 5. Access Different Account #
5. Status of Loan Accounts
 1. All Loan Accounts
 2. Specific Loan Acct
 5. Access Another Acct No.

PRESS 2 to Perform Money Transactions -Listed Under This Option:

1. Transfer Funds
2. Transfer to Another Member Account
3. Request a Check
5. Access Different Account No

PRESS 3 for Credit Union Rates/ Loan Estimates - Listed Under This Option:

1. Current Savings APY
2. Current CD Annual Yields
3. Current Loan Rates
4. Perform Loan Estimate Calc.
 1. Loan Payment
 2. Loan Term
 3. Request a Loan App Mailed
 5. Request a Loan Officer to Call

PRESS 4 to Change Your Personal Identification Number (PIN)

PRESS 5 to Access A Different Account

PRESS 6 for Other CU Services - Listed Under This Option:

1. Stop Payment
4. Request a Loan Application Mailed
5. Request a Loan Officer to Call
6. CU Locations / Hours

Helpful tips: At any time, press 8 to Repeat Options, press 9 to End Call, and press * to return to previous menu. All share and loan suffixes can be located on your most recent account statement.